

## 12. Fault Finding

Fault Description	Action
Scooter drives slowly, and indicator light flashes slowly	Batteries are low. Recharge the batteries.
Noises come from the motor and/or the wheels	Make sure no foreign objects or dirt is stuck in the wheels or wheel hubs. If you do not find any obstructions, contact the service center.
The scooter does not turn on	<ul style="list-style-type: none"> <li>• Check that the key is inserted properly.</li> <li>• Make sure that the batteries are inserted in the right position.</li> <li>• Check the battery charge.</li> </ul>
Batteries do not charge	<ul style="list-style-type: none"> <li>• Check the connection between the charger and the scooter charge outlet.</li> <li>• Make sure that the batteries are inserted in the right position.</li> <li>• Make sure the charge indicator light is lit during charging..</li> </ul>
The scooter turns on, but does not drive	<ul style="list-style-type: none"> <li>• Make sure the wheel release handle is in drive position (<b>See Fig. 1</b>).</li> <li>• Verify that there are no objects interfering with the scooter.</li> <li>• Check the battery charge status.</li> </ul>

If the scooter does not operate properly and the indicator light is flashing quickly, count the number of flashes in each sequence in order to define the problem in accordance with the table below.

Number of Flashes	Description
1	Either the battery needs charging or the batteries are not connected properly.
2	There is no connection to the motor. Check the connections between the motor and the controller.
3	There is a short circuit between the motor and the battery.
4	EMB Release Lever is engaged.
6	Check if the charger is connected.
7	Problem with the operation lever. Make sure it is set in the middle before operating the scooter.
8	Problem with the controller. Make sure all the connections into the control panel are tight and secure.
9	There is no connection between the controller and the brake. Make sure all connections to the brake and controller are tight and secure.
10	Controller overload. Likely a result of a failure in the battery connection. Check connections to the battery and controller.