



## WARRANTY – MOBILITY SCOOTER

### TWELVE- MONTH LIMITED WARRANTY (FROM THE DATE OF PURCHASE).

- ⊕ This warranty only applies to parts that are mandatory for operating the scooter.
- ⊕ Tzora will cover, free of charge, any defected part which was identified by one of our authorized maintenance & service companies, after examination.

### SIX-MONTH LIMITED WARRANTY (FROM THE DATE OF PURCHASE).

- ⊕ The battery has a six-month warrant effective from the date of purchase.

### WARRANTY EXCLUSIONS

This warranty does not extend to those items which may require replacement due to normal wear and tear:

- ⊕ Plastic Shrouds
- ⊕ Color fixing
- ⊕ Motor Brushes
- ⊕ Upholstery and Seating
- ⊕ Brake Pads
- ⊕ Tires and Tubes
- ⊕ Fuses/Bulbs
- ⊕ Circumstances beyond the control of Tzora
- ⊕ Labor, service calls, shipping, and other charges incurred for repair of the product, unless specifically authorized, IN ADVANCE, by Tzora
- ⊕ Repairs and/or modifications made to any part without specific consent from Tzora
- ⊕ Exclusions also include components with damage or failure caused by:
  - Contamination
  - Abuse, misuse, accident, or negligence
  - Battery fluid spillage or leakage
  - Use other than normal design specifications
  - Improper operation, maintenance, or storage
- ⊕ NOTE: Gradual deterioration in performance because the battery has been left in a discharged state, left in